

# Digital Personhood: Towards Technology that Securely Serves People

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# Talk Outline

- Is the Internet "democratizing"? Can it be?
- Self-governance foundations: money vs people
- Identity: a siren song of digital surveillance
- Digital personhood: equality with privacy online
- Applications: governance, social media, crypto
- Conclusion: towards digital self-governance

# We're facing hard global problems



Climate change

# COVID-19 pandemic

Exploding inequality

# Global problems need global tools



#### Like the Internet ... right?

# Is networked computing...





Helping us find *wise* solutions?

In *everyone's* collective interest?

# A few transformative technologies



# Is the Internet "Democratizing"?

#### 1997



2013



Chapter 18 "The Computer as a Democratizer"

Thomas Truscott

COMPUTER SOCIETY

"Democracy's Fourth Wave? Digital Media and the Arab Spring"

# Is the Internet "Democratizing"?

#### How Social Media Helps Dictators

It's been hailed as "liberation technology." But it has a darker side.

By Erica Chenoweth



2016

# Why democracy...and what is it?

#### Council of Europe, "Democracy"



#### Robert Dahl, "Democracy & its critics"



# Why democracy...and what is it?

Council of Europe, "Democracy" Robert Dahl, "Democracy & its critics"

#### Key criteria:

- Individual autonomy
  - Equality

#### Key criteria:

- Effective participation
  - Voting equality
- Enlightened understanding
  - Control of the agenda
    - Inclusiveness

# So is the Internet "Democratizing"?



# So is the Internet "Democratizing"?

 Giving "everyone" a voice & a platform



"On the Internet, nobody knows you're a dog."

- Equality?
- Enlightened understanding?
- Effective participation?



# Can we **make** the Internet more "democratizing"?

#### Problems I wish more CS research focused on:

- Equality: giving all equal voice, rights, benefits
  - Not domination of loudest voice or fattest wallet
- Inclusion: ensure computing serves *all* people
  - Including those with old hardware, poor connectivity
- Autonomy: put people, communities in *control* 
  - Not vendors, platforms, app stores, algorithms

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# **Online Self-Governance**

Can digital forums and communities self-govern?



# Foundations of Self-Governance

Key question: what foundation do we build on?



# Membership and Influence

Any collective organization process must define:

- **Membership:** whose input *counts* in the collective process, i.e., who gets any power?
- **Influence:** how *much* power does each member wield in self-governance processes?

Membership is a binary property, in or out Influence is numeric, may be multidimensional

# **Contrasting Influence Foundations**

#### Wealth-centric

• One dollar, one vote

#### **Person-centric**

• One person, one vote





[Kera]

[Verity Weekly]

# **Contrasting Influence Foundations**

#### Wealth-centric

- Stock corporations
- Loyalty programs
- Online gaming
- CAPTCHA solving
- Proof-of-work
- Proof-of-stake
- Proof-of-X for most X

#### **Person-centric**

- Democratic states
- Elected parliaments
- Membership clubs
- Committees
- Town hall meetings
- Direct democracy
- Liquid democracy

# Membership and Influence

If an organization can't decide – or secure – its membership and influence foundations  $\rightarrow$  chaos



# Digitalization of Self-Governance

As our lives and self-governance shifts online...

- Wealth-centric: many technology solutions
- **Person-centric:** solutions are more elusive



[Infinity Economics]

# **Democracy Needs a Foundation**



[Michalis Kountouris, Michael Cacoyannis Foundation]

# Democracy's Foundation is People



[Encyclopedia Britannica]

# **Digital** Democracy has a Problem...



[IBM/The Atlantic]

# People are Physical, not Digital



[Marcus Feldthus]

# The Fundamental Problem

Today's Internet doesn't know what a "person" is



# People aren't digital, only profiles are

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we[b]()}) var c=function(b){this.element=a(b)};c.VERS1 opdown-menu)"),d=b.data("target");if(d||(d=b.attr("href"),d=d&&d.replace(/.\*(?= dTarget:e[0 st a"),f=a.Event("hide.bs.tab",{relatedTarget:b[0]}),g=a.Event("show.bsg aultPrevented()){var h=a(d);this.activate(b.closest("li"),c),this.a rigger({type:"shown.bs.tab",relatedTarget:e[0]})})}}},c.prototype. .active").removeClass("active").end().find('[data-toggle="tab ia-expanded",!0),h?(b[0].offsetWidth,b.addClass("in")):b.removeC; `).find('[data-toggle="tab"]').attr("aria-expanded",!0),e&&e()}va e")//!!d.find("> .fade").length);g.length&&h?g.one("bsTransition var d=a.fn.tab;a.fn.tab=b,a.fn.tab.Constructor=c,a.fn.tab.noCon# show")};a(document).on("click.bs.tab.data-api",'[data-toggle="tag se strict";function b(b){return this.each(function(){var d=a(thi typeof b&&e[b]()}) var c=function(b,d){this.options=a.extend({}. ",a.proxy(this.checkPosition,this)).on("click.bs.affix.data-api" wll,this.pinnedOffset=null,this.checkPosition()};c.VERSION="3.3.7"; State=function(a,b,c,d){var e=this.\$target.scrollTop(),f=this.\$elem bottom"==this.affixed)return null!=c?!(e+this.unpin<=f.top)&&"botty"</pre> !=c&&e<=c?"top":null!=d&&i+j>=a-d&&"bottom"},c.prototype.getPinned

[Pixabay, The Moscow Times]

# Online, the People are Fake



[Ian Sample, The Guardian]

# Online, the People are Fake

Profiles are cheap, discardable, easily faked





# Upside: Downside: Inclusion, privacy are "people" really *people*?

# Online, the People are Fake

Services can't count anything "one per person"



[imdb]

# Their Followers are Fake

#### **Buy Twitter Followers Now**

It's the easiest foolproof way to get active followers, period.

500+ Followers	1,000+ Followers	2,500+ Followers	☞ 5,000+ Followers	Click here for larger plans
\$10	\$17	\$29	\$49	
Delivered in 1 - 2 Days	Delivered in 2 - 3 Days	Delivered in 5 - 7 Days	Delivered in 10 - 14 Days	
Active & High Quality				

[Ren LaForme, Poynter]

## The News is Fake



[Krista Kennell, The Atlantic]

# The Reviews are Fake





By: Fake Jim on June 19, 2017

Item: Snake oil, 4 oz.

Very good product. I can't prove this for certain, but I think it cured my cancer. I feel like I'm 17 again.

### The Likes are Fake



[Rabbit Consulting Group]

# The Sybil Attack Problem



Likes, Followers, Upvotes, Downvotes, Reviews...



Are they by *real* or *fake* people?



Intelligencer

Q

LIFE IN PIXELS | DEC. 26, 2018

#### How Much of the Internet Is Fake? Turns Out, a Lot of It, Actually.

By Max Read 🕑 @max\_read



[Ayatgali Tuleubek, Intelligencer]
#### As a result...

# Companies, governments, opaque algorithms, private oversight boards "govern" online behavior



Democracy, "one person one vote", isn't an option

#### What Is the Missing Foundation?



[All About Healthy Choices]

#### **Requirements for Digital Democracy**

Can we build digital organizations of *people*?

- Inclusive: open to all real people, not to bots
- Equitable: all *people* get equal power, benefits
- Secure: correct operation, verifiable by *people*
- **Privacy:** protects rights & freedoms of *people*

"We must act to ensure that technology is designed and developed to serve humankind, and not the other way around"

- Tim Cook, Oct 24, 2018

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#### Identity – The Missing Foundation?



[UNCTAD]

#### Digital Identity is a Red Herring

#### red her-ring

noun

- 1 a dried smoked herring, which is turned red by the smoke.
- 2 something, esp. a clue, that is or is intended to be misleading or distracting : the book is fast-paced, exciting, and full of red herrings. [ORIGIN: so named from the practice of using the scent of red herring in training hounds.]

[Darin Stevenson, Medium]

#### At Best It's the Wrong Tool



[Frits Ahlefeldt]

#### At Worst It's a Siren's Song



[Herbert James Draper, Wikipedia]

#### Digital identities are just more profiles



[UK Government Digital Service]

#### Profiles are for *distinguishing* people



#### [Tom Perrett, Arkbound]

#### Democracy is about equality of people



[Tricentis]

# Approaches to Digital Identity

- Social Media Identities
  - Expect tech platforms to detect fakes, abuses
- Proofs of Investment: economic entry costs
  - CAPTCHAs, proof of work, proof of stake
- Documented Identity: "Know Your Customer"
  - Government-issued ID, self-sovereign ID
- Biometric Identity
  - India's Aadhaar, World Food Programme

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#### Social Media and Fake Detection

Social media: make signup easy, but detect fakes

• Relies on user reports, moderator teams, AI/ML



[fakenewsai.com]

#### **Problems With Fake Detection**

Problem 1: platforms must see, watch everything



[Harvard Gazette]

#### **Problems With Fake Detection**

Problem 2: opaque & unaccountable processes

• Al can be wrong, biased, bigoted, racist, ...



#### **Problems With Fake Detection**

Problem 3: the bad guys also have AI

• Al defenses against Al attacks  $\rightarrow$  humans lose



[the-gep.com]

#### Social Trust Graph Algorithms

Detect fake identities by social graph analysis

• Addresses one particular **Sybil region** attack...



#### Social Trust Graph Algorithms

Detect fake identities by social graph analysis

• ...but not other realistic scenarios, like this:



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#### Technological "Proofs of Investment"

Secure, permissionless, and privacy-preserving!



[Paul Gregoire, The Big Smoke]

#### **CAPTCHAs: Invest Human Time**

swear l'm not a roboti Type the characters above: Go

[Prince & Isasi, Cloudflare]

- Getting harder due to AI recognition attacks
- Excludes many real people with disabilities
- Fails equality test: just solve more CAPTCHAs!

#### **Proof of Work: Invest Computation**



[Getty Images, BBC News]

• Fails equality test: just buy & burn more energy!

#### Proof of Stake: Invest Currency



- Buy existing cryptocurrency, stake it for some time
- Earn rewards proportional to amount of stake
- Fails equality test: just buy & stake more currency!

#### **Proofs of Investment**



Suitable for [digital] democracy only if our goal is "**one dollar, one vote**"

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#### **Identity Verification Services**

Online verification of traditional identity documents

• Problem: bad guys have AI, deep fakes, ...



#### Self-Sovereign Identity, Maybe?

#### DIDs enable digitally signed verifiable claims



[Wikipedia]

#### ID Documents are Forgeable



[Android Fake ID Card Creator]

#### All IDs Can Be Lost, Stolen



[Andrés Aneiros]

#### ID Demands Exclude People









[Fikrie Merican]

#### **ID Demands Invade Privacy**



[Charles J. Sykes, Hoover Institution]

#### Personas or Alter Egos are Normal



[The Face]

#### Work, Home, Hobby, Secret Identities



[Fast Company]

# Digital Identity: the KYC Approach

#### **Key Advantages:**



- Many businesses, governments working on it
- Leverages existing "document-trail" identities

#### **Key Disadvantages:**

- Identity documents not hard to fake, steal, buy
  SSN \$1, Fake ID \$20, fake passport \$1000, ...
- Identity authorities are single points of compromise
  - Attacker needs to break only one to create many Sybils
- Exclusionary: undocumented/unlucky lose out
  - Migrants, refugees, homeless, stateless, ...

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# Are Biometrics a Solution?

#### Key Advantages:

- Technically scalable, workable in principle
  - India Aadhaar, UNHCR World Food Program, ...

#### **Key Disadvantages:**



- 0.01% FAR  $\rightarrow$  100,000 false positives *per user* in India
- Privacy: must collect in massive queryable database
  - Biometrics are passwords you can't change when leaked
- One compromised device can enroll many Sybils





## Biometric identity: a cautionary tale

#### "Aadhaar Failures: A Tragedy of Errors" - Khera



[EPW]

# Approaches to Digital Identity

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  - Government-issued ID, self-sovereign ID
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  - India's Aadhaar, World Food Programme

# Identity: a failed digital foundation

No known digital **identity** approach appears to be

- Inclusive: open to all real people, not to bots
- Equitable: all real people get equal influence
- Secure: correct operation, verifiable by people
- **Privacy:** protects rights & freedoms of *people*

Perhaps we should focus on verifying **people** rather than on verifying their **identities**?

## Maybe the cart is pulling the horse



#### Digital identity first requires digital personhood

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# Proof of Personhood

A mechanism to verify **people**, not **identities** 

• For online forums, voting, deliberation, ...

Key goals:



- Inclusion: any real human may participate
- Equality: one person, one vote
- Security: protect both individuals & collective
- **Privacy**: free expression, association, identity
  - Including freedom of multiple unlinkable personas!

## Proof of Personhood

Preprint: https://bford.info/pub/soc/personhood/

Identity and Personhood in Digital Democracy: Evaluating Inclusion, Equality, Security, and Privacy in Pseudonym Parties and Other Proofs of Personhood

> Bryan Ford Swiss Federal Institute of Technology in Lausanne (EPFL)

> > November 4, 2020

## Proofs of Personhood

Can we achieve "one person, one vote" online?

- Pseudonym Parties [Ford, 2008]
- Proof-of-Personhood [Borge et al, 2017]
- Encointer [Brenzikofer, 2018]
- BrightID [Sanders, 2018]
- Duniter [2018]
- Idena [2019]
- HumanityDAO [Rich, 2019]
- Pseudonym Pairs [Nygren, 2019]

- Ford/Strauss, "An Offline Foundation for Online Accountable Pseudonyms" [2008]
  - In-person *pseudonym parties* to create PoP tokens

#### An Offline Foundation for Online Accountable Pseudonyms

Bryan Ford Jacob Strauss Massachusetts Institute of Technology

#### In case we may have forgotten...

#### Real people have real bodies in the real world



[Silvana Denker, People]

Maybe we should use them ... once in a while?

## A "digital security" principle

Real people have only one body each



[Wisdom in Waves]

# A "digital security" principle

#### Real people can be in only one place at a time

• (unless you're John Malkovich)



[Rolling Stone]

#### Periodic in-person events, like Landsgemeinde



...perhaps spread out a bit more in current times



[ArchDaily]

Used not for making decisions immediately but only giving each attendee *one digital PoP token* 



## One Person, One Token

How to ensure each person gets only one token?

- Attendees gather in **lobby** area by a deadline
- At deadline entrances close, no one else gets in
- Each attendee gets one token *while leaving*



## Precedent: Election Ink or Stain

Indelible stain that takes a few days to wear off

- Track record: used for 50+ years in India
- Some cost, some security/privacy issues



## Yes, you need to get there...

But there could be many locations to go

• In principle every city, town, street corner



## **Regular Synchronized Events**

Federation of PoP groups might hold *concurrent* events with *simultaneous* arrival deadlines

• No one can physically attend two at once



Events could be organized around concerts...



[xinhuanet]

... or political rallies and protests...



[pixabay]

#### ... or festivals...



#### ...or humanitarian aid distributions...



...or in the atriums of hospitals or other care facilities for those less mobile...



[friendsofcrh.ca]

...or religious occasions...



#### People have many reasons to gather *anyway*

## The Timezone Challenge

A convenient time somewhere is 4 AM elsewhere

- Solution 1: varying times  $\rightarrow$  "fair" inconvenience
- Solution 2: ~3 large synchronization regions



## The Coercion, Vote-Buying Problem

How can we know people vote their **true intent** if we can't secure the environment they vote in?



## The Coercion, Vote-Buying Problem

Both **Postal** and **Internet** voting are vulnerable!

**The New York Times Election Fraud in North** Carolina Leads to New Charges for Republican Operative

July 30, 2019



## Anti-Coercion with Fake Tokens

Each attendee gets brief time in a **privacy booth** 

• Out of any coercer's control or surveillance



[Liz Sablich, Brookings]

## Anti-Coercion with Fake Tokens

Each attendee gets both real & decoy tokens

- Give decoy tokens to kids, sell them
- Both "work" but only real ones **count**
- Only the true voter knows which is which



# Ongoing progress in DEDIS lab

Semester projects to build & test PoP prototypes:

- Fall 2020: 10 undergrads, 2 PhDs [report]
- Spring 2021: 10 undergrads, 2 PhDs [report]
- Fall 2021: 12 undergrads, 4 PhDs WIP

Also driving & inspiring DEDIS research in:

- Privacy-preserving blockchains [CALYPSO]
- Resilient locality-sensitive computing [Limix]
- Robust asynchronous consensus [QSC]
- Coercion-resistant E-voting [Votegral]

Encointer: assignments to meet in random groups



[encointer]

#### Proof-of-Individuality using online video interaction



Idena: using "AI-hard" FLIP challenges



















Personhood based on *anonymized* existing IDs

- Crypto-Book: anonymized social media identity
  - "Building Privacy-Preserving Cryptographic Credentials from Federated Online Identities" [Maheswaran et al, CODASPY 2016]
- CanDID: anonymized government identity
  - "CanDID: Can-Do Decentralized Identity with Legacy Compatibility, Sybil-Resistance, and Accountability"
  - [Maram et al, IEEE S&P 2021]
#### Summary of Alternatives

Approach **Government Identity Biometric Identity** Self-Sovereign Identity **Proof of Investment** Social Trust Networks **Threshold Verification Pseudonym Parties** 



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### Old-fashioned governance...online



### **Online Participatory Democracy**

Mass online deliberation, liquid democracy, ...



## Sortition-based Polling, Deliberation

Statistically random samples of *real people* 

#### **DELIBERATIVE POLLING®**

the center for deliberative democracy at Stanford University http://cdd.stanford.edu

The Problem Citizens are often uninformed about key public issues. Conventional polls represent the public's surface impressions of sound bites and headlines. The public, subject to what social scientists have called "rational ignorance," has little reason to confront trade-offs or invest time and effort in acquiring information or coming to a considered judgment.

The Approach Deliberative Polling® is an attempt to use public opinion research in a new and constructive way and present results of a poll with a human face.



# **Replacing CAPTCHAs**

- Get harder and harder, because...Al
- Humans will eventually lose (often do already)

Personhood tokens *could* perhaps be both:

- More abuse-limiting
- More inclusive



[The Verge]

## Pseudonymous Single Sign-On

Participating websites could allow "one-click registration + login" with 1-per-person pseudonym

- Next time you visit website, get same account
- No need to disclose any identity information
- If you abuse, website can block your account

#### Sign in as **a Person**

## Crowdsourcing w/o Sock Puppets

Websites like Wikipedia could become (again) editable "by default" without sock puppet abuse



### News...With Comments, Again

News websites could bring back their reader comments sections, without becoming toxic



### Crypto Universal Basic Income

Enable everyone to "print money" at an equal rate



## Accountable Anonymity at Scale

Can we satisfy the usually-competing goals of:

- Fully protecting self-expression via anonymity
- Limiting & mitigating abuse via accountability

Secure anonymous reputation, moderation, ...

• e.g., AnonRep [NSDI '16]



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## **Towards Formal Digital Personhood**

A new type of social contract for the digital world?

**Cost:** you must regularly invest effort to show up

**Reward:** rights and protections in the digital world

- Right to privacy, anonymity, and to protection from anonymous abuse (you can reliably block/filter)
- Right to freedom of speech, *and* to protection from unfair amplification of others' speech
- Right to equal economic opportunity to create money in new permissionless cryptocurrencies
- Right to inclusion, systems that stay decentralized

## Conclusion

Can we make the Internet truly "democratizing"?

- Not just "a platform" where loudest/richest wins
- Can it ensure equality, inclusion, autonomy?

#### Digital personhood: towards equality online

- "One person, one vote" *without* identification
- Multiple emerging offline & online approaches
- Many applications *if* we can make it work